

Mrs Nicola Kay French

Helping Hand



Are services

Safe?	Good
Effective?	Good
Caring?	Good
Responsive?	Good
Well-led?	Requires improvement

The table lists five service quality indicators. The first four (Safe, Effective, Caring, Responsive) are all rated 'Good'. The fifth (Well-led) is rated 'Requires improvement'.

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-1593235080>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder