

Bhandal Care Group (1ST Care UK) Ltd

Heatherlea House Residential Care Home

Overall
rating

Inadequate

Requires
improvement

Good

Outstanding

Are services

Safe?

Requires
improvement

Effective?

Good

Caring?

Good

Responsive?

Good

Well-led?

Requires
improvement

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-3775693908>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: