

Via Community Ltd

Via - New Beginnings - Brent



Are services

| | |
|-------------|-----------------------------|
| Safe? | Good |
| Effective? | Good |
| Caring? | Good |
| Responsive? | Good |
| Well-led? | Requires improvement |

The table lists five service quality indicators. The first four (Safe, Effective, Caring, Responsive) are all rated 'Good'. The fifth (Well-led) is rated 'Requires improvement'.

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-4925692462>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder