

Age Concern Liverpool & Sefton

The Hamlets



Are services

| | |
|-------------|-----------------------------|
| Safe? | Requires improvement |
| Effective? | Requires improvement |
| Caring? | Requires improvement |
| Responsive? | Good |
| Well-led? | Requires improvement |

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-685921954>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: