

West Midlands Ambulance Service University NHS Foundation  
Trust



	Safe	Effective	Caring	Responsive	Well-led	Overall
Emergency operations centre (EOC)	Good	Outstanding ☆	Good	Good	Outstanding ☆	Outstanding ☆
Resilience	Good	Outstanding ☆	Not rated	Outstanding ☆	Outstanding ☆	Outstanding ☆
Patient transport services	Good	Good	Good	Good	Good	Good
Emergency and urgent care	Good	Requires Improvement	Outstanding ☆	Good	Good	Good